COURSE/MODULE/UNIT/SUBJECT QUESTIONNAIRE

This questionnaire is designed to help us find out the views of employers on the services provided by the College.

Please show how far you agree with each of these statements by **circling** your choice: (4) agree completely, (3) agree mostly, (2) agree partly, (1) disagree completely. Circle N/A (not applicable) if you are unable to comment.

Course / Unit/Module/Subject Title:		
Course:	Date:	

Info	ormation and Guidance	Agree Completely	Agree Mostly	Agree Partly	Disagree Completely	N/A
1.	The unit / module / subject was what I expected.	4	3	2	1	N/A
2.	There was good induction to the unit / module / subject.	4	3	2	1	N/A
3.	Teaching methods were effective.	4	3	2	1	N/A
4.	I was made responsible for my own learning.	4	3	2	1	N/A
5.	I felt I was treated as an individual.	4	3	2	1	N/A
6.	Rooms used for teaching were suitable.	4	3	2	1	N/A
7.	Facilities and equipment were suitable.	4	3	2	1	N/A
8.	I was happy that my Health and Safety were looked after.	4	3	2	1	N/A
9.	Where needed the library provided relevant material.	4	3	2	1	N/A
10.	Materials, eg. handouts, were well produced.	4	3	2	1	N/A
11.	Materials were up-to-date and effective.	4	3	2	1	N/A
12.	I did not repeat work that I'd covered before.	4	3	2	1	N/A
13.	I had chances to discuss my progress.	4	3	2	1	N/A
14.	Support was available when I needed it.	4	3	2	1	N/A
15.	Assessments were reasonably well spaced.	4	3	2	1	N/A
16.	There was good preparation before the assessments.	4	3	2	1	N/A
17.	There was a variety of types of assessment.	4	3	2	1	N/A
18.	I knew about the appeals procedure.	4	3	2	1	N/A
19.	Extra help was given willingly if I needed it.	4	3	2	1	N/A

Other comments about the unit / module / subject. (Please continue overleaf if you wish)

STUDENT FEEDBACK COURSE QUESTIONNAIRE

This questionnaire is designed to help us find out how you feel about your course in general. You may have different feelings about different parts of the course, but please record your overall impression.

Please show how far you agree with each of these statements by circling your choice: (4) agree completely, (3) agree mostly, (2) agree partly, (1) disagree completely. Circle N/A (Not Applicable) if you are unable to comment.

Course	Data	
Course.	 Date.	

Info	ormation and Guidance	Agree Completely	Agree Mostly	Agree Partly	Disagree Completely	N/A
1.	Information about the course was accurate.	4	3	2	1	N/A
2.	I received good advice before the course.	4	3	2	1	N/A
3.	Induction to the college / course was good.	4	3	2	1	N/A
4.	Induction to individual modules/subjects/units was good.	4	3	2	1	N/A
5.	The course overall met my needs.	4	3	2	1	N/A
6.	All parts of the course were relevant.	4	3	2	1	N/A
7.	The timing of classes was suitable.	4	3	2	1	N/A
8.	The course was well organized.	4	3	2	1	N/A
9.	Teaching methods were effective.	4	3	2	1	N/A
10.	I did not repeat work that I'd covered before.	4	3	2	1	N/A
11.	I had chances to discuss my progress.	4	3	2	1	N/A
12.	Teachers provided support when I needed it.	4	3	2	1	N/A
13.	I was made responsible for my own learning.	4	3	2	1	N/A
14.	I felt I was treated as an individual.	4	3	2	1	N/A
15.	I feel that all students were treated equally.	4	3	2	1	N/A
16.	Rooms used for teaching were suitable.	4	3	2	1	N/A
17.	Teaching facilities and equipment were suitable.	4	3	2	1	N/A
18.	Canteen, toilet and common room facilities were adequate.	4	3	2	1	N/A
19.	I was told about relevant Health and Safety procedures.	4	3	2	1	N/A
20.	I was sure that Health and Safety procedures were effective.	4	3	2	1	N/A
21.	Where needed the library provided relevant material.	4	3	2	1	N/A
22.	Materials, eg. handouts, were well produced.	4	3	2	1	N/A
23.	Materials were up-to-date/effective.	4	3	2	1	N/A
24.	Assessments were reasonably well spaced.	4	3	2	1	N/A
25.	There was good preparation for assessments.	4	3	2	1	N/A
26.	There was a variety of types of assessment.	4	3	2	1	N/A
27.	Extra help was given willingly if I needed it.	4	3	2	1	N/A
28.	I knew about the appeals procedure.	4	3	2	1	N/A
29.	Advice about what to do next was available.	4	3	2	1	N/A

Other comments about the unit/module/subject. (Please continue overleaf if you wish)

ANNUAL STUDENT EXPERIENCE SURVEY

This survey is designed to find out what students think about the service provided by the College. Findings from the survey will be used to help us improve our service to students. Please tick the appropriate response.

PLEASE HELP US BY FILLING IN THIS FORM

Department:		Co	urse coo	ordinato	or:		
Course Title:							
FT / PT:							
How useful was to in before becoming		you received a	ibout El	JSL and	d the cours	es you	ı were interested
Very Useful	Quite Useful	Not Very l	Iseful	Not l	Iseful At All	D	idn't Receive /
			•				Request
2. How satisfied are	vou with the ac	divice and suppo	nrt avail	ahla to	etudente in	the f	ollowing areas?
2. Trow satisfied are	Very Satisfied	Quite Satisfied	Not Ve		Not Satisfie		Haven't Needed
Financial problems			1401 16	$\overline{}$	1 Voi Suiisjie	W 211	Thoch i ivecucu
Other personal			<u> </u>	_			
Course/study				\dashv			
Careers advice				_			
	<u> </u>	11 1 11				1.	
3. How has the cour expectations?	rse content, wo	rkload and lear	ning ex	perienc	e compared	1 to yo	our
	Ju	st as Expected	Bett	er than E	xpected	Not as	Good as Expected
Course content							
Workload							
Learning experience	2						
4. How would you	rate the library	resources avail	able for	-	tudy needs	?	Haven't Used
Books / journals etc.							
On-line resources							
5. When required, equipment and o			n with		ccess to sp		Haven't Used/
	, c, y Suiisjieu	Zame Samsjiea	Satisfied		All		Needed Any
Specialised equipment (eg lab / workshops)							
Computing facilities							

6. Do you receive po	ze you been wi	ith this? If you	do not receive		
or video conferen	01			Nat Cational At	Ham't Dam Had
Video conferencing	Very Satisfied	Quite Satisfied	Not very Satisfied	Not Satisfied At	Hasn't Been Used
Audio conferencing					
Computer based					
VLE support					
VLL support					
Please give any comn	nents on this as	spect of teachin	g.		
7. Do you receive re course?	egular, helpful	feedback from	teaching staff or	n your progress	s through your
Alway	Some	etimes	Rarely		Never
					П
8. Do you feel you h gender, race and/			s apply to you)	sabilit	None
If you have ticked an	y of the above,	please give a b	rief description	of your experie	ences.
9. Would you recon	nmend vour co	urse to others?			
Yes Yes		No		Uns	sur
10. What is the best a	aspect of being	a student with	EUSL? Please g	rive us your con	mments.
11. What could we d	o to most impr	ove your stude	nt experience?	Please give use	your comments.

Thank you for taking the time to complete this questionnaire. The findings of the survey will be made available to you, and used to review how EUSL can improve.

STUDENT INDUCTION QUESTIONNAIRE

This survey is designed to find out information about the early experience of students on their courses. We will also be asking for your views on some of these points during your course. Findings from the survey will be used to help us improve the service we offer.

PLEASE HELP US BY FILLING IN THIS FORM

Course Title:										
Section: Computing &	☐ Engineering		Food Manageme	ent	Gaelic					
☐ Health, Education	☐ Humanities ☐ Maritime & Construction									
Level: Mode:										
☐ Further Education	☐ Higher Education		☐ Fu	ıll Time	☐ Pa	art Time				
Did you attend	an induction event fo	r Session	••••••	? Ye	es 🗌	No 🗌				
	w far you agree with e Strongly and Disagr									
		A 27700	A	D.	ċ	NT 4				
		Agree Strongly	Agree Mostly	Disagree Strongly	Disagree Mostly	Not Applicab				
Information, guidance pro	advice and ovided by staff was	o .	Ŭ	J	Ü					
guidance pro 2. College stat my qualifica		o .	Ŭ	J	Ü					
guidance pro 2. College stat my qualifica when I wa	ovided by staff was ff took account of tions/experience s given advice before	o .	Ŭ	J	Ü					
guidance pro 2. College staf my qualifica when I wa the course. 3. Induction to	ff took account of tions/experience s given advice before the course was	o .	Ŭ	J	Ü					
guidance pro 2. College staf my qualifica when I wa the course. 3. Induction to informative 4. Induction er interaction	ff took account of tions/experience s given advice before the course was	o .	Ŭ	J	Ü					
guidance pro 2. College stafmy qualificate when I wanthe course. 3. Induction to informative 4. Induction error interaction with staff.	for took account of tions/experience s given advice before the course was accouraged with	o .	Ŭ	J	Ü					
guidance pro 2. College state my qualificate when I was the course. 3. Induction to informative 4. Induction er interaction of 5. Induction hel with staff. 6. I was given course 7. I received rea modules I ar	ff took account of tions/experience s given advice before the course was accouraged with lped me feel at ease an outline of the ading lists for	o .	Ŭ	J	Ü					

	Agree Strongly	Agree Mostly	Disagree Strongly	Disagree Mostly	Not Applicab
9. The course is well organised.					
10. Induction to individual modules/					
11. Written information is well organised					
12. Teaching methods are effective.					
13. Lecturers provide support when I need					
14. I feel I am treated as an					
15. I was given an induction to the library					
16. I was told about Health and Safety					
17. Teaching facilities and equipment are					
18. Refreshments (food and drink) facilities are adequate.					
19. Toilet facilities are adequate.					
20. I was told about the learning support service.					
21. College/Academic rules and regulations					
22. I was told about the Student					
23. Overall I feel satisfied with my					

Please add any other comments about your first few weeks in the College below.

EMPLOYER SURVEY Session 20?? - 20??

This survey is designed to find out the views of employers on the services provided by EUSL. Findings from the survey will be used to improve our services.

Please say how far you agree with the following statements by circling your choice: (4) agree completely, (3) agree mostly, (2) agree partly, (1) disagree completely. Circle N/A (Not Applicable) if you are unable to comment.

Name: Date:	
Organisation:	
Position in Organisati	on:
Address:	
Which type of program (you may need to tick mo	mme or service do you use? re than one response)
Day release	Block release
Open learning	Take students on placement
Specific course/subject	t area:
Student name(s):	

	Information and Guidance	Agree Completely	Agree Mostly	Agree Partly	Disagree Completely	N/A
1.	Information about the college and its courses is easy to obtain.	4	3	2	1	N/A
2.	Information about the college and its courses is helpful.	4	3	2	1	N/A
3.	The college provides sufficient information about its performance, eg. learner results.	4	3	2	1	N/A
4.	The range of courses on offer meets your needs.	4	3	2	1	N/A
5.	The college's communication systems are effective.	4	3	2	1	N/A
6.	The learner attendance/progress information you receive from us is satisfactory.	4	3	2	1	N/A
7.	The college's arrangements for review of programmes is effective.	4	3	2	1	N/A

Please add any other comments about **information and guidance**:

	Courses and Teaching	Agree Completely	Agree Mostly	Agree Partly	Disagree Completely	N/A
8.	The courses on offer take account of the previous knowledge and skills of your employees.	4	3	2	1	N/A
9.	Each course you use meets your needs.	4	3	2	1	N/A
10.	The content of each course is relevant and up to date.	4	3	2	1	N/A
11.	Each course is available at times and in places which suit your organisation.	4	3	2	1	N/A
12.	Each course is well planned.	4	3	2	1	N/A
13.	Links between on and off the job learning are effective.	4	3	2	1	N/A

Please add any other comments about courses and teaching:

	College Facilities	Agree Completely	Agree Mostly	Agree Partly	Disagree Completely	N/A
14.	College Health and Safety policy is effective.	4	3	2	1	N/
15.	College premises are well signposted and easy to access.	4	3	2	1	N/
16.	The standard of premises and facilities is satisfactory.	4	3	2	1	N/
17.	The equipment used for training is appropriate.	4	3	2	1	N/

Please add any other comments about **college facilities**:

STAFF QUESTIONNAIRE

Session

This questionnaire is designed to help us find out your views.

Please show how far you agree with each of these statements: (4) agree completely, (3) agree mostly, (2) agree partly, (1) disagree completely. Cross N/A (Not Applicable) if you are unable to comment.

		Agree Completely	Agree Mostly	Agree Partly	Disagree Completely	N/A
Co	ollege Management	П				
1.	I clearly understand and agree with the mission and values of the University.					
2.	I clearly understand the expectations that my University has of me.					
3.	My Supervisor has a clear understanding of my job and its responsibilities.					
Qı	aality Management					
4.	The EUSL's quality system is implemented effectively.					
5.	Staff are kept up to date and understand the quality policy, procedures and standards.					
Co	ontinuing Professional Development	(CPD)				
6.	I am satisfied that my job remit is appropriate, and uses to good effect my qualifications, experience and skill in relation to duties,					
7.	I am satisfied that I received an adequate introduction to my current post (only for those appointed to a new job within the last 3 years).					
8.	I am satisfied that the EUSL is committed to my own CPD.					
9.	I am satisfied that my identified needs are met and acted upon through my professional review.					
10.	I am satisfied that CPD activities organised in college are effective.					
Eq	ual Opportunities					
11.	I am satisfied that equal opportunities are ensured for all staff.					
12.	I am satisfied that the college's Equal Opportunities Policy ensures that everyone eligible has an equal chance of benefiting from the services it provides.					
13.	I am aware of the college's Equal Opportunities Policy in the day-to-day operation of my job.					
Не	ealth and Safety					
14.	I am satisfied that the EUSL implements a current, up-to-date Health and Safety					

Please continue overleaf

	Agree Completely	Agree Mostly	Agree Partly	Disagree Completely	N/A
Communication and Administration					
15. I am satisfied that the University has effective communication systems both internally and with					
6. I am satisfied that record-keeping in the University is effective and appropriate to its education and					
Learning & Teaching					
 I am satisfied that Learning and Teaching is effectively supported. 					
18. I am satisfied that premises, facilities, equipment and materials are suitable for the range and number of learners, staff, visitors and education, training programmes and services.					
Student Appeals Procedure					
19. I am satisfied that the college's appeals procedure for students is effectively communicated to all staff and students.					
			Date .		
(optional)					
(optional) SHORT COURSE EVALUATION QUE This questionnaire is designed to help us	ESTIONN	AIRE (ST	ΓUDEN	TS)	
Name (optional) SHORT COURSE EVALUATION QUE This questionnaire is designed to help us the service we offer. Please show how far you agree with each of thes (4) agree completely, (3) agree mostly, (2) a N/A (Not Applicable) if you are unable to	ESTIONN find out you statements agree partly,	AIRE (ST ar views	ΓUDEN and will g your ch	TS) help us to pice:	improve

		Agree Completely	Agree Mostly	Agree Partly	Disagree Completely	N/A
1.	Information about the course was accurate.	4	3	2	1	N/A
2.	The course overall met my needs.	4	3	2	1	N/A
3.	All parts of the course were relevant.	4	3	2	1	N/A

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4.	The course was well organised.	4	3	2	1	N/A
5.	Teaching methods were effective.	4	3	2	1	N/A
6.	There was enough opportunity for discussion.	4	3	2	1	N/A
7.	Rooms used for teaching were suitable.	4	3	2	1	N/A
8.	Teaching facilities and equipment were suitable.	4	3	2	1	N/A
9.	Catering facilities were satisfactory.	4	3	2	1	N/A
10.	College premises are well signposted and easy to access.	4	3	2	1	N/A
11.	I was told about relevant Health and Safety procedures.	4	3	2	1	N/A
12.	Materials, eg. handouts, were well produced.	4	3	2	1	N/A
13.	Materials were up-to-date/effective.	4	3	2	1	N/A
14.	The equipment used for training was appropriate.	4	3	2	1	N/A

14. The equipment used for training was appropriate.			4	3	2	1	N/A	
What is your overall evaluation of the course? Very satisfied Dissatisfied Very Dissatisfied [
Can you make any s				_	very E	issausiica		
Other comments (pla	ease continue ove	erleaf if requ	ired)					